## Dr. Roseanne Penner

Can a prescription reminder significantly enhance folic acid utilization among women of childbearing age?

PPIP ACTIVITY: QUALITY IMPROVEMENT DRIVEN BY PRACTICE

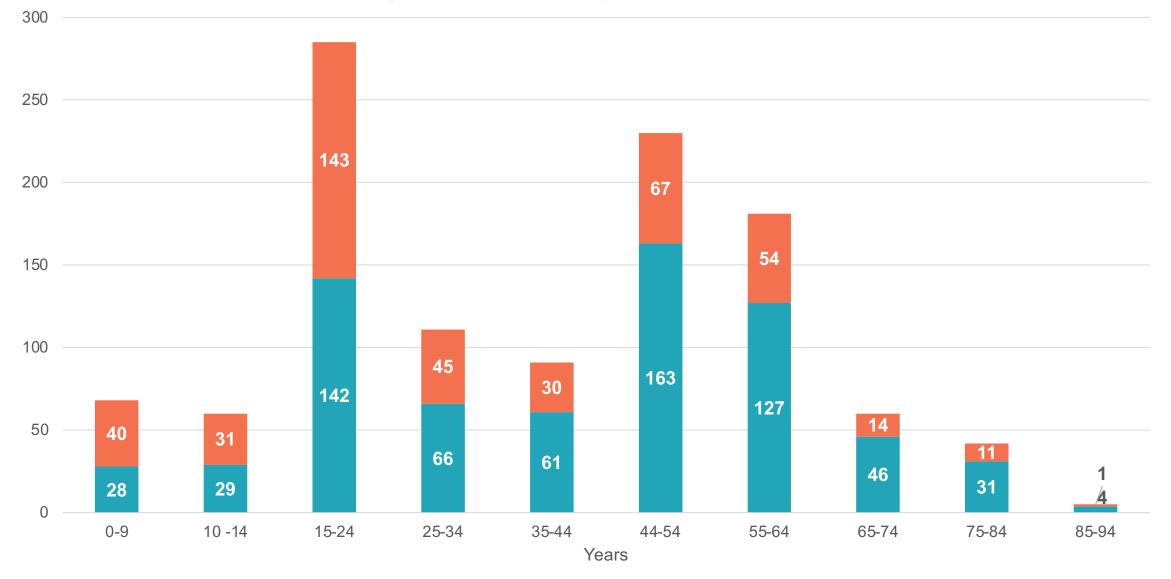
#### Project goal

Increase folic acid supplementation in patients of childbearing age by 25% over 12 months, based on patients' self-reports on questionnaires, through the use of a SIG note on contraceptive prescriptions.

# **Getting here**

- Read a self-learning article on folic acid recommendations for patients of childbearing age to prevent neural tube defects.
- Deep sigh as I realize here is another recommendation that I haven't been consistent on discussing with my patients.
- Quick brainstorm of options that don't rely solely on my increasingly aged memory system.
- Ah ha! moment that maybe I could simply add a SIG note to contraceptive prescriptions to reach a sizeable portion of my practice.
- Develop a concrete plan of action to implement this plan.

#### Demographics profile: Age and sex distribution



Female Male

# **Project process**

- Identify specific contraceptives in the EMR to target the project's audience.
- Determine who is using these contraceptives to understand the target demographic.
- Script a project message:
  - $\circ$  Explain the project's purpose in improving health outcomes.
  - $\circ$  Ask about folic acid supplementation.
  - $\circ$  Inform patients of a follow-up in one year and provide a project timeline.

# **Project process**

- Utilize Accuro's Ocean add-on:
  - $\circ\,$  Send questionnaires via Ocean to identified patients.
  - $\circ$  Automatically download responses for analysis.
- Save folic acid prescriptions as "favourites" in the EMR for easy access.
- Include SIG note for folic acid supplementation with dosage instructions to pharmacists.



# Measuring our progress

- Patient questionnaire in Ocean sent to patients for response (baseline and 12-months follow-up).
- Automatic download into labs in the EMR once there is a response.

## What next?

# Follow up with patients after one year:

- Assess folic acid supplement adherence.
- Gather patient feedback on factors improving adherence.
- Identify motivations for starting folic acid supplementation.

What am I missing?



### What next?

# Implement reminders by physicians and pharmacists:

• If this is successful, what other SIG notes could be useful?



### Team

- EMR support from Frankline \*
- Clinical administration staff



# Key takeaways

#### EMRs are superheroes! Are you using yours to its potential?

The PCN team can make quick work of tasks that aren't in your wheelhouse

Understanding patient behaviours is sometimes as simple as asking the question Simple tweaks on the front end have the potential to make significant impacts on patient outcomes in the long term

# **THANK YOU!**

